



NO BARK

18

OPERATING GUIDE

PLEASE READ THIS ENTIRE GUIDE BEFORE BEGINNING

Hereinafter Radio Systems Corporation, Radio Systems PetSafe Europe Ltd., Radio Systems Australia Pty Ltd. and any other affiliate or Brand of Radio Systems Corporation may be referred to collectively as "We" or "Us".

IMPORTANT SAFETY INFORMATION

Explanation Of Attention Words And Symbols Used In This Guide



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

⚠ WARNING

WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

CAUTION

CAUTION, used without the safety alert symbol, indicates a hazardous situation which, if not avoided, could result in harm to your dog.

⚠ WARNING

- Not for use with aggressive dogs. Do not use this product if your dog is aggressive or if your dog is prone to aggressive behavior. Aggressive dogs can cause severe injury and even death to their owner and others. If you are unsure whether this product is appropriate for your dog, please consult your veterinarian or a certified trainer.
- This device contains Lithium-manganese batteries; never incinerate, puncture, deform, or short-circuit. Fire, explosion, property damage, or bodily harm may occur if this warning is not followed.
- Risk of explosion if battery is replaced by an incorrect type. Do not attempt to cut into or pry open the battery, dispose of in fire, or expose to water. Dispose of spent batteries according to the regulations in your area.

CAUTION

Please read and follow the instructions in this manual. Proper fit of the collar is important. A collar worn for too long or made too tight on the dog's neck may cause skin damage. This is called bed sores; it is also called decubitus ulcers or pressure necrosis.

- Avoid leaving the collar on the dog for more than 12 hours per day.
- When possible, reposition the collar on the dog's neck every 1 to 2 hours.
- Check the fit to prevent excessive pressure; follow the instructions in this manual.
- Never connect a lead/leash, tags, or other items to the collar; it will cause excessive pressure on the contacts or may cause a vibration and trigger a false correction.
- When using a separate collar for a lead/leash and/or tags, don't put pressure on the electronic collar.
- Before playing with your dog, remove the collar. The activity may cause your dog to bark, which could lead to him associating the play with the correction.
- Wash the dog's neck area and the contacts of the collar weekly with a damp cloth. **Remove the battery before touching the contacts.** Ensure the dog's neck is thoroughly dry before replacing the collar.
- Examine the contact area daily for signs of a rash or a sore.
- If a rash or sore is found, discontinue use of the collar until the skin has healed.
- If the condition persists beyond 48 hours, see your veterinarian.

For additional information on bed sores and pressure necrosis, please visit the Support section for bark collars at www.sportdog.com.

These steps will help keep your dog safe and comfortable. Millions of dogs are comfortable while they wear stainless steel contacts. Some dogs are sensitive to contact pressure. You may find after some time that your dog is very tolerant of the collar. If so, you may relax some of these precautions. It is important to continue daily checks of the contact area. If redness or sores are found, discontinue use until the skin has fully healed.

- You may need to trim the hair in the area of the Contact Points or switch to the longer Contact Points to ensure consistent contact. Never shave the dog's neck; this may lead to a rash or infection.
- You should not make the collar any tighter than is required for good contact. A collar that is too tight will increase the risk of pressure necrosis in the contact area.
- Unauthorized changes or modifications to the equipment may violate FCC regulations and could void the user's authority to operate the equipment.

Thank you for choosing SportDOG Brand® training products. Used properly, this product will help you train your dog efficiently and safely. To ensure your satisfaction, please review this Operating Guide thoroughly. If you have questions regarding this product's operation, please see this manual's Frequently Asked Questions and Troubleshooting sections or contact our Customer Care Center.

To get the most protection out of your One Year warranty, please register your product within 30 days at www.sportdog.com. By registering and keeping your receipt you will enjoy the product's full warranty and, should you ever need to call the Customer Care Center, we will be able to help you faster. Most importantly, your valuable information will never be given or sold to anyone. Complete warranty information is available online at www.sportdog.com.

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COMPONENTS



HOW THE SYSTEM WORKS

The SportDOG Brand® NoBark 18 Bark Control Collar has been proven safe, comfortable, and effective for dogs over 8 lbs. The Bark Control Collar uses a patented sensor system to provide the most reliable bark detection available. A static stimulation is delivered via the Contact Points only if both vibration from the vocal cords and the sound of the bark are detected. External noise or another dog's bark will not trigger a correction.

The Bark Control Collar provides six levels of static stimulation in each of the Low, Medium, and High modes, for a total of 18 levels. In each mode, the stimulation starts at the lowest level and progresses to the next level (to a maximum of six levels) each time your dog barks within 30 seconds of the previous bark. If your dog does not bark again within 30 seconds, the static stimulation will reset to the lowest level in the current mode. Along with each stimulation, the Indicator Light will flash. As a built-in safety feature, if your dog barks 15 times or more within a 50-second period, the Bark Control Collar will automatically shut off for 3 minutes.

KEY DEFINITIONS

MODE BUTTON: Adjusts the levels of static stimulation your dog receives when barking. The button is also used to turn the Bark Control Collar on and off and to test the unit.

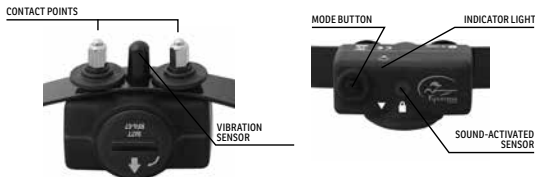
SOUND-ACTIVATED SENSOR: Detects your dog's bark.

CONTACT POINTS: Deliver the static stimulation.

INDICATOR LIGHT: Indicates when the Bark Control Collar is turned on or off, when the unit is delivering static stimulation, and the current Stimulation or Test Mode. Also serves as a low-battery indicator.



VIBRATION SENSOR: Detects the vibrations of your dog's barking.

NOTE: The Vibration Sensor is not adjustable.



STEP :: 01

OPERATE THE BARK CONTROL COLLAR

Before beginning make sure the arrow icon  on battery is aligned with the lock icon  on the Bark Control Collar.

TO TURN THE BARK CONTROL COLLAR ON

Press and release the Mode Button. The Indicator Light will flash green to indicate the Mode, as shown in the chart on the following page.

TO TURN THE BARK CONTROL COLLAR OFF

Press and hold the Mode Button for 4-5 seconds. The Indicator Light will flash red 5 times to indicate the unit is turning off. Turn the Bark Control Collar off when not in use to conserve battery power.

TO CHANGE THE MODE

NOTE: Always begin with the Bark Control Collar set to the Low Mode and only increase to Medium or High Mode if your dog does not respond.

With the Bark Control Collar on, press and hold the Mode Button for 2-3 seconds and then release. The unit will advance to the next Mode and the Indicator Light will flash green the number of times for the Mode selected (for example, in Medium Mode, the Indicator Light will flash green twice).

INDICATOR LIGHT FUNCTIONS

Operational Mode	Light Color	Battery Status	Light Function	Static Stimulation Levels
Unit is turned on via Mode Button	Green	N/A	Light flashes 1-3 times depending on the mode set	N/A
Unit is turned off via Mode Button	Red	N/A	Light flashes 5 times	N/A
Unit is on	Red	Low	Light flashes 3 times every 5 seconds	N/A
Low Mode	Green	Good	Light flashes once every 5 seconds	1-6
Medium Mode	Green	Good	Light flashes two times every 5 seconds	7-12
High Mode	Green	Good	Light flashes three times every 5 seconds	13-18
Unit is delivering static stimulation	Red	N/A	Light is solid	N/A
Test Mode	Orange	N/A	Light is solid	N/A

STEP :: 02

FIT THE BARK CONTROL COLLAR

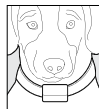
IMPORTANT: The proper fit and placement of the Bark Control Collar is important for effective operation. The Contact Points must have direct contact with your dog's skin.

CAUTION

See page 3 for Important Safety Information.

To ensure a proper fit, follow these steps:

1. Make sure the unit is off.
2. With your dog standing, center the Bark Control unit so the Contact Points are underneath your dog's neck, touching the skin.



CAUTION

- You may need to trim the hair in the area of the Contact Points. Never shave the dog's neck; this may lead to a rash or infection.
 - You should not make the collar any tighter than is required for good contact. A collar that is too tight will increase the risk of pressure necrosis in the contact area.
3. Check the tightness of the collar by inserting one finger between the end of a Contact Point and your dog's neck. The fit should be snug but not constricting.
 4. Allow your dog to wear the collar for several minutes and then recheck the fit. Check the fit again as your dog becomes more comfortable wearing the Bark Control Collar.

WHAT TO EXPECT DURING USE OF THE BARK CONTROL COLLAR

IMPORTANT: Do not leave your dog alone the first few times he receives a static stimulation.

Place the Bark Control Collar properly on your dog and wait nearby until he barks. Most dogs will understand quickly that the Bark Control Collar is disrupting their urge to bark and will relax and stop barking. Because the static stimulation may be surprising or startling at first, some dogs may bark more at the initial correction.

On rare occasions, a dog may get into a bark-stimulation-bark-stimulation cycle. If this happens, reassure your dog with calm, soothing tones. As your dog relaxes, he will understand that if he becomes quiet, he will not receive more static stimulation. The small minority of dogs that have this reaction will only have it the first time they wear the Bark Control Collar.

You should notice a reduction in your dog's barking within the first couple of days that he wears the Bark Control Collar. At this point, it is important to remember the learning process is still not complete. Dogs will "test" the new learning experience and will increase their attempts to bark. This usually occurs during the second week a dog wears the Bark Control Collar. If this does occur, remain consistent and do not alter your use of the Bark Control Collar. You must place the Bark Control Collar on your dog in every situation when you expect him to be quiet. If your dog is not wearing the Bark Control Collar, he may resume barking and his learning would suffer a setback.

STEP :: 03

BATTERY REPLACEMENT

NOTE: Do not install the battery while the Bark Control Collar is on your dog.

The Bark Control Collar utilizes a replaceable RFA-67D-11 battery. This unique battery is designed to make battery replacement easier and increase water protection.



TO REMOVE THE BATTERY

Turn the battery counter-clockwise using a large coin.

TO INSERT THE BATTERY

Align the symbols on the battery ⬆ and Bark Control unit ▼. Use a large coin to turn the battery clockwise until the arrow lines up with the lock symbol 🔒 on the housing.

⚠ WARNING

Risk of explosion if battery is replaced by an incorrect type. Do not attempt to cut into or pry open the battery, dispose of in fire, or expose to water. Dispose of spent batteries according to the regulations in your area.

A replacement RFA-67D-11 battery can be found at many retailers, through our Customer Care Center, or via our web site www.sportdog.com.

BATTERY LIFE

Average battery life is 3 to 6 months, depending on how often your dog barks. However, due to greater use during your dog's training, your first battery may not last as long as replacement batteries.

The Indicator Light acts as a low battery indicator. While in a Stimulation Mode, the Indicator Light will rapidly flash 3 times every 5 seconds to indicate a low battery. While in Test Mode, the Indicator Light does not indicate battery condition.

TEST THE BARK CONTROL COLLAR

You can verify the Bark Control Collar is working properly by setting it to the Test Mode.

IMPORTANT: To avoid feeling the static stimulation yourself, do not touch the two Contact Points simultaneously.

1. To enter the Test Mode, advance the Bark Control Collar to High Mode (see "Operate the Bark Control Collar" in STEP 1).
2. In High Mode, press and hold the Mode Button for 2-3 seconds. The Indicator Light will turn solid orange to indicate the unit is in Test Mode. Release the Mode Button.
3. Hold the unit by the collar strap with the Indicator Light facing towards you. The unit should be within 1-2 inches of your mouth.
4. In order to trigger the unit, say "Test" loudly into the Sound-Activated Sensor.
5. The Indicator Light will flash orange two times to show that it is functioning properly.
6. If the Indicator Light does not flash, ensure that the battery is properly installed and/or replace the battery. If the Indicator Light still does not flash, contact the Customer Care Center.
7. Return the Bark Control Collar to the Low Mode before replacing the unit on your dog by pressing and holding the Mode Button for 2-3 seconds. The Indicator Light will flash green every 5 seconds to indicate the unit is in Low Mode. **NOTE: If the Bark Control Collar is turned off while in Test Mode, it will automatically be in Low Mode when turned back on.**

NOTE: The Test Mode is not intended for normal operation. If the Bark Control Collar is left in Test Mode while on your dog, it can cause false correction and may reduce battery life.



For further verification that the SBC-18 is properly functioning, change the Mode to Low, Medium, or High and place the Test Light Tool that came with your Bark Control Collar on the Contact Points. Slide the Vibration Sensor Probe across a rough surface for at least 10 inches. The Test Light Tool will flash to indicate static stimulation is being delivered.

ACCESSORIES

To purchase additional accessories for your SportDOG Brand® NoBark18 Bark Control Collar, contact the Customer Care Center or visit our website at www.sportdog.com to locate a retailer near you.

Component	Part Number
Battery - two pack	RFA - 67D-11
Replacement Collar	SAC00-14664
Replacement Bark Control Module	SDT54-14739
Accessory Pack (extra Contact Points and washers)	RFA-529

FREQUENTLY ASKED QUESTIONS

Will another dog's bark set off the Bark Control Collar?	No
Is the Bark Control Collar safe and humane?	Yes. The Bark Control Collar is designed to get your dog's attention, not to punish him. However, the initial static stimulation may startle your dog.
Will the Bark Control Collar work for my dog?	The Bark Control Collar is safe and effective for all breeds and sizes of dogs, though it may be too large for dogs under 8 lbs. to wear comfortably. The system should only be used with dogs who are over 6 months of age. If your dog is injured or its mobility is otherwise impaired, contact your veterinarian or professional trainer before use.
Is it possible for my dog to learn not to bark only when the Bark Control Collar is on?	Yes. This is best accomplished by placing the Bark Control Collar on your dog only in situations where you never want him to bark, and never placing the Bark Control Collar on your dog in situations where you find it acceptable for him to bark.

I have more than one dog, but only one dog with a barking problem. Will it cause problems between the dogs if I keep them together?	It should not be a problem, especially if you follow the procedures described in this Guide.
Can I attach a lead/leash to the Bark Control Collar?	No. This can result in pulling the Contact Points too tightly against your dog's neck. Attach a lead/leash to a separate, non-metallic collar, making sure the extra collar does not put pressure on the Contact Points.
What do I do if my dog's neck becomes red and irritated?	This condition is due to the Contact Points irritating the skin. Discontinue use of the Bark Control Collar for a few days. If the condition persists beyond 48 hours, see your veterinarian. Once the skin returns to normal, resume use, and monitor the skin condition closely.

TROUBLESHOOTING

My dog keeps barking (does not respond to the static stimulation)	<ul style="list-style-type: none"> • Tighten the Bark Control Collar and/or trim your dog's hair where the Contact Points touch his neck to ensure good skin contact • Test the Bark Control Collar • Increase the Stimulation Mode • Replace the battery • If your dog still does not respond, contact the Customer Care Center
The Indicator Light keeps flashing red	<ul style="list-style-type: none"> • Replace the battery • If the Indicator Light continues to flash red with a new battery, contact the Customer Care Center

TERMS OF USE AND LIMITATION OF LIABILITY

1. TERMS OF USE

This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions, and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

2. PROPER USE

This Product is designed for use with dogs where training is desired. The specific temperament of your dog may not work with this Product. We recommend that you not use this Product if your dog is less than 8 pounds or if your dog is aggressive. If you are unsure whether this is appropriate for your dog, please consult your veterinarian, certified trainer, or contact our Customer Care Center at 1-800-732-0144.

Proper use includes reviewing the entire Operating Guide provided with your Product and any specific safety information.

3. NO UNLAWFUL OR PROHIBITED USE

This Product is designed for use with dogs only. This dog training device is not intended to harm, injure, or provoke. Using this Product in a way that is not intended could result in violation of Federal, State, or local laws.

4. LIMITATION OF LIABILITY

In no event shall Radio Systems Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. MODIFICATION OF TERMS AND CONDITIONS

Radio Systems Corporation reserves the right to change the terms, conditions, and notices under which this Product is offered.

FCC COMPLIANCE

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a specific installation. If interference does occur to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
- Increase the separation between the equipment and the receiver
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected
- Contact customer service or an experienced radio/TV technician for assistance

CAUTION

Unauthorized changes or modifications to the equipment may violate FCC regulations and could void the user's authority to operate the equipment.

BATTERY DISPOSAL

WARNING

See Important Safety Information on page 2 related to the battery.

Separate collection of spent batteries is required in many regions; check the regulations in your area before discarding spent batteries. Please see page 11 for instructions on how to remove the battery from the product for separate disposal. If you wish to ship us your spent batteries for disposal, contact the Customer Care Center. This device operates on one (1) 6 V, 220mAh capacity Lithium-manganese battery; replace only with equivalent battery.

This product is protected by the following patents:
U.S. Patent Numbers: D515,027; 6,921,089; 5,927,233



**GEAR THE WAY
YOU'D DESIGN IT®**



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Radio Systems® CORPORATION <small>The world leader in pet training products</small>	RSC Part #: 400-646	
	Description: MANUAL OPERATIONS SBC-18 BARK CONTROL	
	Created by: N/A	Updated by: S.Synar
	Initial Creation Date: N/A	
	Approved by: G.Goodson	
	Date Approved: 10/4/06	
	Program used: INDESIGN CC	
	Revision: 003	ECO: RSC13760
Size: 3.25 in x 4.25 in Material: Cover: 128g C2S Body: 100g Wood Free paper Color: White Printing: Cover: CMYK x K Body: K x K Finishing: 20PP, Cover with Aqueous Varnish; Die Cut, Fold, 2 saddle stitch, and Bulk Pack	Revision Description: UPDATED TO PUSH BUTTON	
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