Operating Guide

Please read this entire guide before beginning
Prepare the Collar Receiver

Your Collar Receiver comes with short Contact Points installed. Use the long Contact Points for pets with long or thick hair. Tighten the Contact Points with pliers one-half turn beyond finger tight (A). Check the tightness weekly.

To Insert and Remove the Battery

*Note: Do not install the battery while the Collar Receiver is on your pet.*

1. Remove the screws with a Philips screwdriver.
2. Remove the Battery Lid (B).
3. Install a 9-volt alkaline battery (C).
4. Replace the Battery Lid (C).
5. Reinstall the screws. Do not over-tighten the screws.

Replacement 9-volt alkaline batteries can be found at many retailers.
To Set the Correction Level

Read all steps before attempting to set the Correction Level.
1. Remove the clear plastic cover with a coin to expose the Correction Level Button.
2. With the battery installed, press the Correction Level Button and release when the Receiver LED Indicator Light lights up.
3. The Receiver LED Indicator Light will emit a series of flashes representing the Correction Level.
4. Increase the Correction Level by pressing and releasing the Correction Level Button within 5 seconds of the previous series of flashes.
5. After setting the Correction Level, replace the cover to protect the Correction Level Button.
The Correction Levels increase in strength from 1 to 5. Pushing the Correction Level Button while the Collar Receiver is on level 5 will cause the Collar Receiver to revert to level 1. Refer to the Function and Response Table to choose the Correction Level that best fits your pet.

The Collar Receiver is equipped to automatically increase the level of Static Correction the longer your pet remains in the Static Correction Zone if the collar is set at level 2 or above.

The Receiver LED Indicator Light acts as a low battery indicator, flashing every 4 to 5 seconds when replacement is required.
<table>
<thead>
<tr>
<th>Indicator Light Response</th>
<th>Correction Level</th>
<th>Collar Receiver Function</th>
<th>Temperament of Pet</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 Flash</td>
<td>1</td>
<td>Beep and Vibrate (No Static Correction)</td>
<td></td>
</tr>
<tr>
<td>2 Flashes</td>
<td>2</td>
<td>Low Static Correction</td>
<td>Timid</td>
</tr>
<tr>
<td>3 Flashes</td>
<td>3</td>
<td>Medium Static Correction</td>
<td>Timid or Average</td>
</tr>
<tr>
<td>4 Flashes</td>
<td>4</td>
<td>Medium High Static Correction</td>
<td>Average or High Energy</td>
</tr>
<tr>
<td>5 Flashes</td>
<td>5</td>
<td>High Static Correction</td>
<td>High Energy</td>
</tr>
<tr>
<td>Flashes once every 4 to 5 seconds</td>
<td>6</td>
<td>Low Battery</td>
<td></td>
</tr>
</tbody>
</table>

Note: Begin training with Correction Level 2 and only increase if your pet does not respond to the Static Correction.
Fit the Collar Receiver

Important: The proper fit and placement of your Collar Receiver is important for effective training. The Contact Points must have direct contact with your pet’s skin on the underside of his neck.

To assure a proper fit, please follow these steps:
1. Make sure that the battery is not installed in the Collar Receiver.
2. Start with your pet standing comfortably.
3. Center the Contact Points underneath your pet’s neck, touching the skin. If your pet has a long or thick coat, use the enclosed long Contact Points to reach through the hair. *Note: It is sometimes necessary to trim the hair around the Contact Points to make sure that contact is consistent.*
4. Check the tightness of the Collar Receiver by inserting one finger between the end of a Contact Point and your pet’s neck. The fit should be snug but not constricting.
5. Allow your pet to wear the collar for several minutes then recheck the fit. Check the fit again as your pet becomes more comfortable with the Collar Receiver.

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**Care and Cleaning**
To ensure the effectiveness of this product and the comfort and safety of your dog, check the fit of his collar frequently. If you notice that your dog is experiencing skin irritation, discontinue use of the collar for a few days. If the condition persists beyond 48 hours, see your veterinarian.

**To prevent skin irritation from occurring:**
- The Collar Receiver should not be worn for more than 8 hours out of every 24-hour period.
- Your dog’s neck and the Contact Points must be washed weekly with a washcloth and mild hand soap, then rinsed thoroughly.
Taking Your Pet Out of the Pet Area

Important: Remove the Collar Receiver and leave it in the Pet Area.

Once your pet learns the Boundary Zone, he will be reluctant to cross it for walks or car rides.

**Option 1:** Replace the Collar Receiver with a regular collar. Put your pet in a car that is within the Pet Area and drive him out of the Pet Area.

**Option 2:** Replace the Collar Receiver with a regular collar and leash. Walk your pet out of the Pet Area while giving a command such as “OK” at a specific place of the Boundary Zone (the end of your driveway, sidewalk, etc.). Always leave the Pet Area with a leash at this place and your pet will associate leaving the Pet Area only on a leash, only at this place, and only with a person. You may initially need to convince your pet to leave the Pet Area with a food treat and lots of praise.

*Note:* You may also carry your pet out of the Pet Area.

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Troubleshooting

Collar Receiver is not beeping or correcting.

- Check battery to make sure it is installed properly.
- Check that both lights are lit on the Fence Transmitter. If not, perform the “Short Loop Test” (refer to your SportDOG Brand™ In-Ground Fence Operating and Training Guide).

The Collar Receiver is beeping, but the pet is not responding to the Static Correction.

- Make sure the Static Correction Level is set at 2 or above.
- Test the Collar Receiver with the Test Light.
- If the Test Light flashes, check the fit of the Collar Receiver.
- Trim your pet’s fur where the Contact Points touch the neck and/or switch to the longer Contact Points.
- Increase the Static Correction Level.
- Repeat training steps to reinforce training.
| The Collar Receiver has to be held on top of the Boundary Wire to activate. | • Replace battery.  
• Adjust Range Adjuster knob clockwise to increase the distance from the Boundary Wire that the Collar Receiver activates.  
• Adjust the Boundary Control Switch to the other setting.  
• If using a Double Loop, make sure Boundary Wires are separated 3 to 5 feet.  
• If the Collar Receiver still has to be held on top of the Boundary Wire, perform the “Short Loop Test.” |
|---|---|
| The Collar Receiver activates inside the house. | • Turn the Range Adjuster knob counterclockwise to decrease the distance from the Boundary Wire that the Collar Receiver activates.  
• Make sure the Boundary Wire is not running too close to the house. The signal can transmit through the walls of your house.  
• Make sure Boundary Wires are twisted from Boundary to the Fence Transmitter. |
Test Light Instructions
Important: Remove Test Light before placing Receiver Collar on your pet.

1. Set Receiver Collar to Static Correction Level 5.
2. Remove the battery.
3. Loosen the Contact Points with pliers.
4. Bend the leads around the base of each Contact Point.
5. Hand tighten the Contact Points, making sure that the leads stay in contact with the bases of the Contact Points.
6. Replace the battery.
7. The Test Light will flash in the Boundary Zone if the Receiver Collar is working properly.
8. Remove the Test Light and tighten the Contact Points with pliers one-half turn beyond finger tight.

Save the Test Light for future testing.

Note: If the Test Light does not flash, install a new battery and re-test. If Test Light still does not flash, contact the Customer Care Center at 1-800-732-2677.
Terms of Use and Limitation of Liability

1. Terms of Use
   This Product is offered to you conditioned upon your acceptance without modification of the terms, conditions and notices contained herein. Usage of this Product implies acceptance of all such terms, conditions, and notices.

2. Proper Use
   This Product is designed for use with pets where training is desired. The specific temperament of your pet may not work with this Product. We recommend that you not use this Product if your pet is less than 10 pounds or if your pet is aggressive. If you are unsure whether this is appropriate for your pet, please consult your veterinarian or certified trainer. Proper use includes reviewing the entire Guide provided with your Product and any specific Caution statements.

3. No Unlawful or Prohibited Use
   This Product is designed for use with pets only. This pet training device is not intended to harm, injure or provoke. Using this Product in a way that is not intended could result in violation of Federal, State or local laws.

4. Limitation of Liability
   In no event shall Radio Systems Corporation be liable for any direct, indirect, punitive, incidental, special or consequential damages, or any damages...
whatsoever arising out of or connected with the use or misuse of this Product. Buyer assumes all risks and liability from the use of this Product.

5. Modification of Terms and Conditions

Radio Systems Corporation reserves the right to change the terms, conditions and notices under which this Product is offered.

FCC

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a residential environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction guide, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a practical installation. If this equipment causes harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Relocate the interfered receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different to that to which the receiver is connected.
• Contact the Customer Care Center at 1-800-732-0144. Unauthorized changes or modifications to the equipment, not approved by Radio Systems Corporation, could result in not meeting compliance with FCC regulations and could void the user’s authority to operate the equipment.

Caution

The SportDOG Brand™ In-Ground Fence System is NOT a solid barrier. The system is designed to act as a deterrent to remind pets by electric stimulation to remain in the boundary established. It is important that you reinforce training with your pet on a regular basis. Since the tolerance level to electrical stimulation varies from pet to pet, Radio Systems Corporation CANNOT guarantee that the system will, in all cases, keep a pet within the established boundary. Not all pets can be trained to avoid crossing the boundary! Therefore, if you have reason to believe that your pet may pose a danger to others or harm himself if he is not kept from crossing the boundaries, you should NOT rely solely upon the SportDOG Brand™ In-Ground Fence System to confine your pet. Radio Systems Corporation shall NOT be liable for any property damage, economic loss or any consequential damages, sustained as a result of any animal crossing the boundary.